

Additional information for individuals in China

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If you are within China (solely for the purpose of this Addendum, “**China**” excludes Hong Kong SAR, Macau SAR, and Taiwan), this Addendum outlines your rights under the Personal Information Protection Law of the People’s Republic of China (“**PIPL**”) and would introduce how V-ZUG (Shanghai) Domestic Appliance Co. Ltd. (“**we**” or “**V-ZUG China**”), with the address of Block 1 & 2, No. 1320 Yu Yuan Road, 200050 Shanghai, China, as the “personal data handler”, processes your personal information. In case of any inconsistency between this Addendum and the main body of the ***Privacy statement***, this Addendum shall prevail.

Please note that, the term “personal information” in this Addendum has the same meaning as “personal data” used in the main body of the ***Privacy statement***, and both refer to any information related to an identified or identifiable individual. “Sensitive personal information” refers to personal information that, once leaked or illegally used, may easily cause harm to the personal dignity of an individual or endanger personal or property safety, including information such as biometric identifiers, religious beliefs, specific identities, medical and health information, financial accounts, and individual location tracking, as defined under the PIPL. Sensitive personal information will be **underlined and bolded** in this Addendum to draw your attention.

I. Collection and processing of your personal information

1. How we collect your personal data

Your personal information is generally collected during your direct intercourse with us. Specially, in China, we will only collect your personal information from the following channels, which will be different from the channels set out in Chapter II of the ***Privacy statement***:

- Our official website (<https://www.vzug.com/cn/zh/>);
- Our WeChat platform, namely the “瑞族 VZUG” official account and “瑞族 VZUG 在生活中生活” mini-program;
- Our online Application, namely the “V-ZUG CHINA” App;
- Our physical stores at various cities in China; and

- Other official channels as developed by us from time to time.

If you provide us with personal information of another individual (for example, by listing another person as the recipient, reference, or contact), you represent and warrant that you have obtained all necessary authorization and consent from that individual, including consent for us to process, share, and, where applicable, transfer such personal information across borders in accordance with the **Privacy statement** and this Addendum.

Also, while our processing of your personal information is primarily based on your consent, the need to perform a contract to which you are party, or to fulfill our legal obligations, we may also process your personal information without your consent in the following scenarios:

- when it is necessary to respond to a public health emergency or to protect the life, health, or property safety of a natural person in an emergency;
- when the personal information is reasonably processed for news reporting, public supervision, or other public interest purposes within a reasonable scope;
- when the personal information has been lawfully and publicly disclosed, and the processing is conducted within a reasonable scope in accordance with applicable laws; or
- other circumstances as permitted by applicable laws and regulations.

2. Personal information collected from you

In order to conduct our business, we may collect the following personal information from you to fulfill the purposes described in the **Privacy statement** “3. Purpose of the processing and legal basis”.

Business scenario	Types of personal information	Primary processing purpose
V-ZUG account register	first and last name, address, residence, telephone number, e-mail address, age, date of birth, gender, city/province, OpenID, user preference	account creation, execution and performance of service agreements
Business contacts	details of secondary contact where applicable, photos, information about function within the company, information about business relationships with this data	Management of vendors and distributors

	subject	
Payment and order	payment information, billing and shipping address, products and services delivered and sold as well as ordered and purchased, information connected to queries, complaints and disagreements relating to products and services or respective contracts entered into such as warranty claims, rescissions and disputes, information regarding business partners blacklisted by V-ZUG	Payment processing, order management, delivery of products and services, quality control, and after-sales support, etc.
Online platform visit	IP address, social media username, MAC address of smartphones or computers, cookies data, date and time of website visits, visited sites and contents, referring websites, GPS location , WiFi connection data, Bluetooth connection data, product certificate data <i>*For details about cookies data collection and processing, please check our Cookie declaration.</i>	Protection of service safety and stableness

II. Sharing your personal information

To achieve the processing purposes outlined in the **Privacy statement**, we may share your personal information with V-ZUG group companies as listed in Chapter I Section 4 “Disclosure of data to third parties and transfer of data abroad” of the **Privacy statement**. Apart from that, the details of third-party partners engaged by V-ZUG China are as follows:

Third Party Name	Personal Information	Purpose and Method of Processing	Third Party Privacy Policy
Tencent We Analysis	Openid	Analyze Mini-program access data	https://privacy.qq.com/policy/tencent-privacypolicy
上海逆跳信	Openid, name,	Implement showroom	用户隐私政策-上海逆跳信

息科技有限 公司	telephone number, city/province, product certificate data	appointment and product association features to provide corresponding customer services for clients.	<u>息科技有限公司</u>
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Should we share your personal information with other third parties, we would inform you and obtain your consent in advance.

III. Cross-border transfer of your personal information

In principle, your personal information would be stored in China. Still, as a multinational company headquartered in the Switzerland, for the purpose of unified group customer management, including account creation, agreement signing and fulfillment, compliance, controlling, audit, security, order management, delivery of products and services, quality control, after-sales support, software update of connected appliances, and technical user support, we will transfer your name, surname, e-mail address, mobile phone number and user preferences to V-ZUG Ltd. (located in Industriestrasse 66, 6300 Zug, Switzerland).

The overseas recipient will store, access, and use the personal information it receives. It will also analyse certain personal information for purposes such as order management, after-sales support and quality control, and will delete the personal information when deletion criteria are met.

You can contact the overseas recipient via privacy@vzug.com or engage with V-ZUG China and exercise your rights specified in the PIPL.

IV. Retention of personal information

In accordance with the Personal Information Protection Law of the People's Republic of China and other applicable laws and regulations, we retain personal information only for the minimum period necessary to achieve the purpose of processing, unless a longer retention is required by law or for compliance purposes. Specifically:

- Contract-related records and documents (including contracts, invoices, and warranty documents) may be retained for up to ten (10) years after the

termination of the contractual relationship, consistent with statutory or archival requirements.

- Business records (such as communication, sales or service transaction data) will normally be retained for three (3) years after the completion of the transaction, in line with the general statute of limitation under Chinese Civil Procedure Law.
- Operational data (e.g., system logs, protocols) will be retained for at least one hundred and eighty (180) days, as required by the Cybersecurity Law of the PRC.

After the applicable retention period expires, we will securely delete or anonymize the relevant personal information, unless further retention is otherwise required by law.

V. Your rights to personal information

According to PIPL, apart from those listed in Section II “8. Data subject rights of business partners” of the **Privacy statement**, the additional rights of yours include the following:

1. **Personal information portability.** The premise of such transfer is that (1) the personal information requested is provided with your consent or collected based on a contract, (2) we are able to verify your identity, (3) the transfer is technically feasible, and (4) it does not harm the legitimate rights and interests of others.
2. **Account canceling.** Specifically, you can apply for cancellation by following these steps:
 - a) V-ZUG CHINA App: Click on i) Menu (three lines, top left), ii) Name (e-mail address), iii) ‘User Data’ and iv) ‘Delete Account’.
 - b) WeChat platform (“瑞族 VZUG 在生活中生活” mini-program) by following this setting path: Click on i) “My” (user-icon, bottom right), ii) in the “My” tab/screen: scroll to the bottom and iii) look up and send deletion request to indicated email address.

If you have any questions or wish to exercise your rights, you may contact us by sending email to privacy.cn@vzug.com. We will respond to your request within 15 business days.